Department for Environment Food & Rural Affairs

PLANT HEALTH & HMI IMPORTS – USER GUIDE TO PRE-NOTIFICATION ON PEACH

Updated: 01/03/21

Contents

Introduction

If you are an importer or agent bringing in consignments of plant health controlled goods and/or fruit and vegetables covered by the GB Marketing Standards, you need to provide the Plant Health and Seeds Inspectorate (PHSI) with advance notifications of such imports. We are required to undertake the necessary plant health controls before the consignment can be cleared by Customs.

We require importers to provide pre-notification for material:
- at least 4 working hours before the goods land in GB, for air and 'roll-on-roll-off' freight
- at least 1 working day before the goods arrive in GB for all other freight

Our service standards can be found on gov.uk - https://www.gov.uk/guidance/importing-plants-fruit-vegetables-or-plant-material-to-the-uk#making-a-pre-notification

Non-EU Third Country Imports
For details of what plant material is subject to plant health controls see the Importers Guide at https://www.gov.uk/government/publications/plant-species-by-import-category.

EU Third Country Imports

The UK has left the EU. There are new processes that importers must follow in 2021 to import from the EU to Great Britain (England, Scotland and Wales). This will take place using a phased approach.

Throughout phase 1, which began on 1 January 2021, EU High Priority plants and plant products will be inspected inland at places of destination (PoDs) rather than Border Control Posts. For information on how to register as a PoD, see the PoD registration section below. For information on how to provide a pre-notification at a PoD on PEACH, see the PoD pre-notification section below.

If you receive an automated email from eDomero stating that the physical inspection has received a green highlighted "Pass", you may move your consignment 4 hours after the date and time it is ready for inspection.

For more information on the phased approach for EU imports see Gov.uk.

Charging

Please see gov.uk for information regarding charging for both EU and non-EU Plant Health goods at https://www.gov.uk/guidance/plant-health-controls#fees
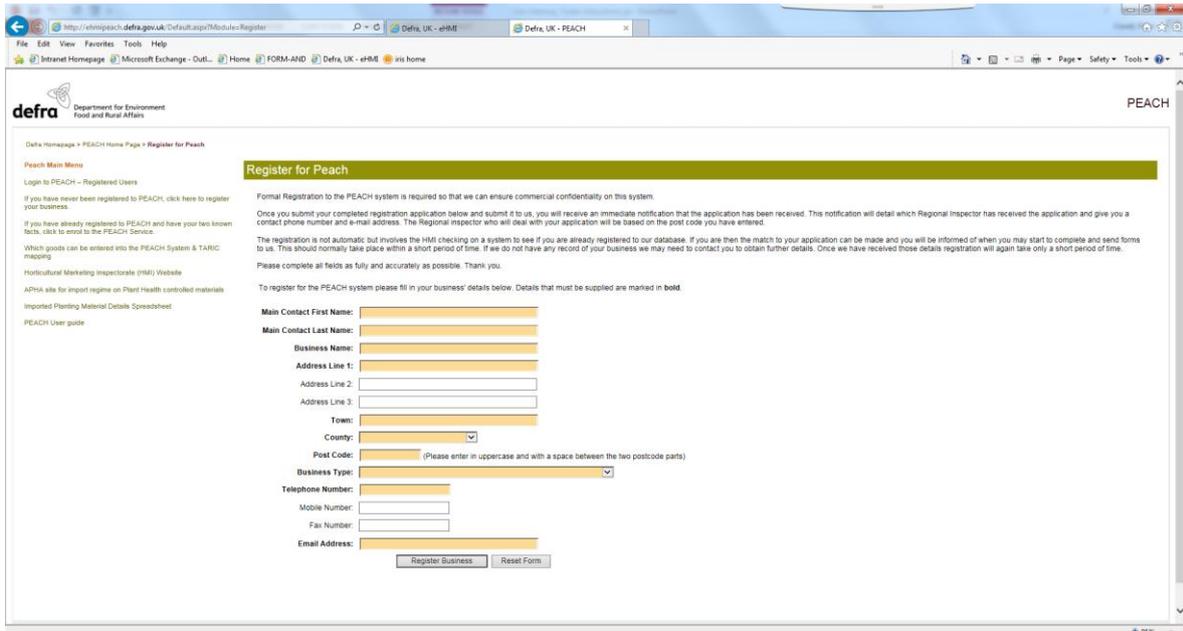
PEACH Registration

You are required to provide us with the advance notification of import using the Animal and Plant Health Agency (APHA) 'PEACH' IT system. Before you can use PEACH you need to register on PEACH and with the Government Gateway

To register on PEACH go to http://ehmipeach.defra.gov.uk/ Then select the 2nd radio button on the left. If you have never been registered to PEACH, click here to register your business.
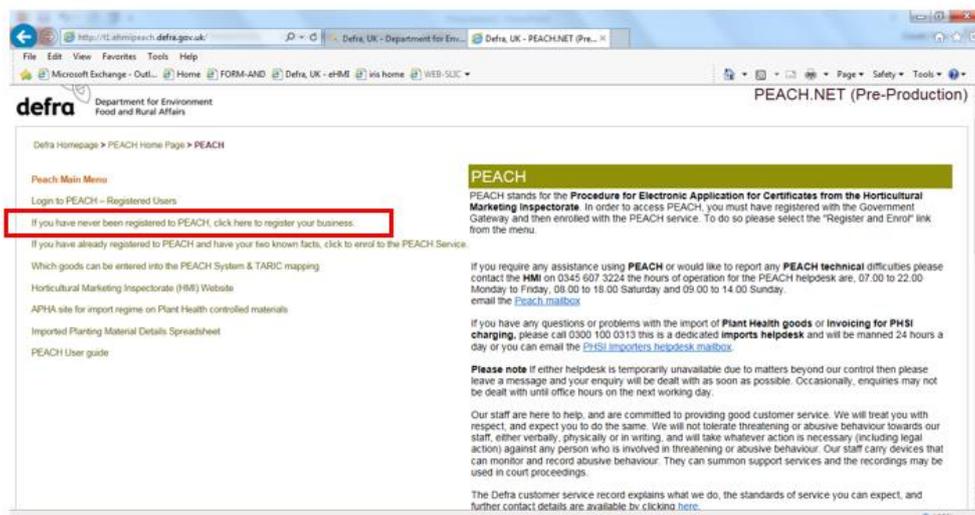

Arrive here and fill in the form and register business, **keep the company ID number displayed on screen you will need it later.**

You should allow at least 2 working days for your registration to be processed and completed. Please ensure you provide all the correct information at the outset. Wrong /incorrect information will delay your registration.

Once your PEACH registration has been approved you will receive an e-mail with your trader number. Next, use the Defra, UK - PEACH.NET link again, then select the 3rd link down on the left hand side 'If you have already registered to PEACH and have your two known facts, click to enrol to the PEACH Service.' This enrols you to PEACH via the government gateway.
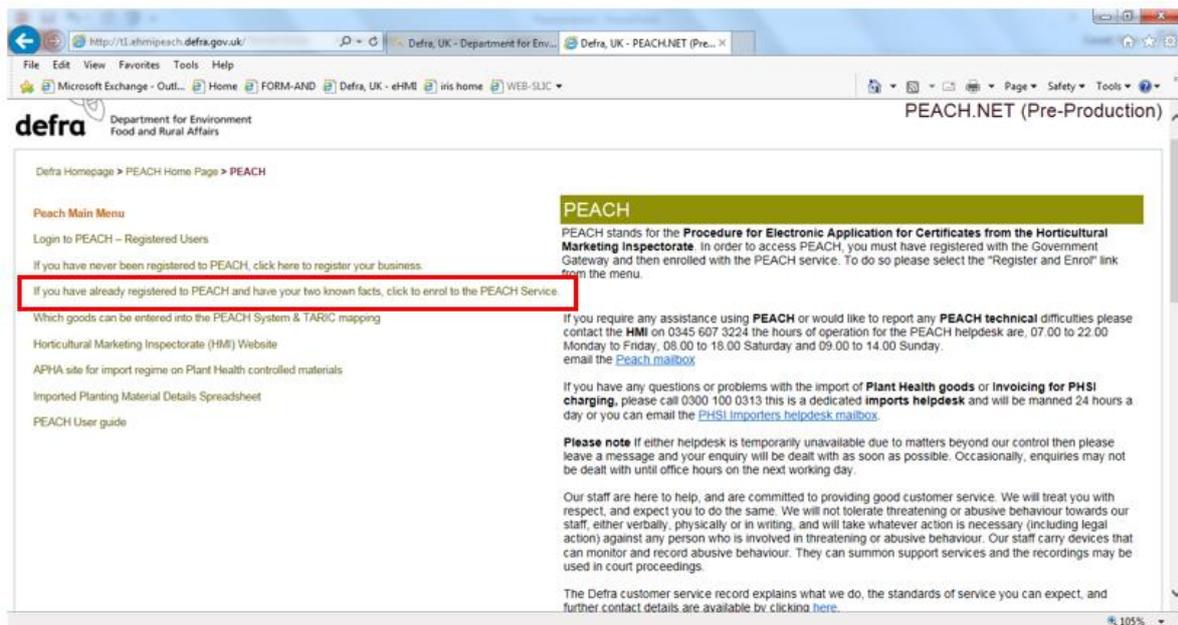
Arrive here at the government gateway logon page. Select the 3rd radio button. Then click next.
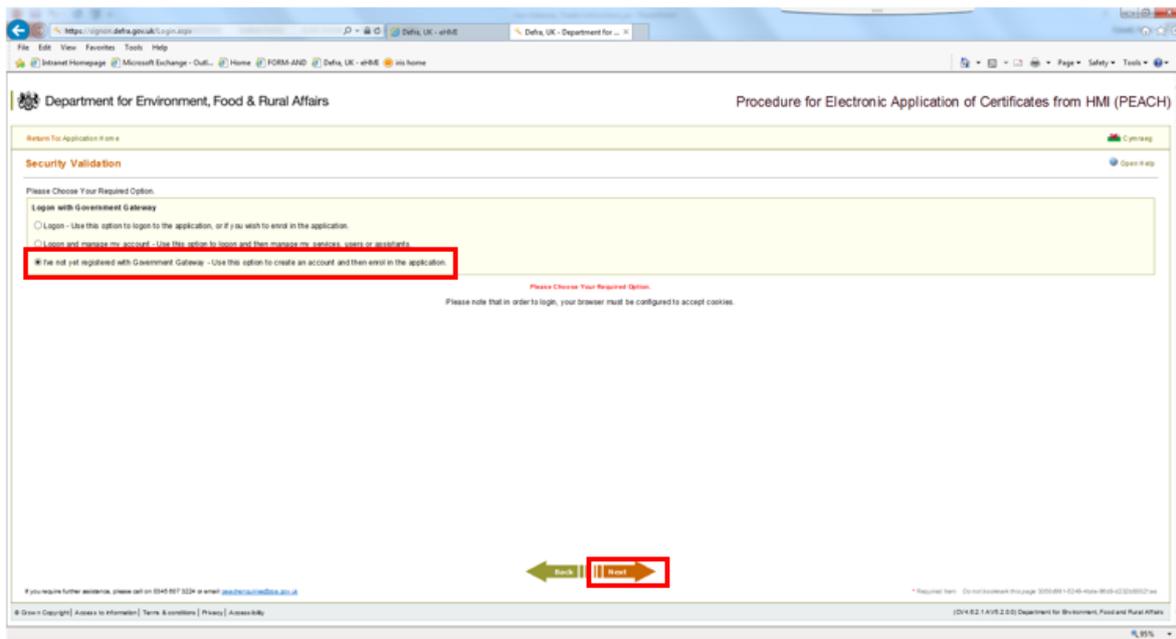
At the screen below, when registering on the government gateway (GG) **DO NOT** put the PEACH Company ID in the top box as this is for your Government gateway ID. Use the link '**Set up a user ID'** to create your GG user ID and password.


After your registration has been processed, if you are an importer using an Agent to enter your consignments onto PEACH you need to inform the APHA PEACH Helpdesk of which agents are operating on your behalf (telephone: 0345-607-3224, email: peachenquiries@apha.gov.uk). We require written authorisation from the owner of an account before we put in a link as this enables the specified agent to act on behalf of the importer.

The APHA PEACH Helpdesk will inform PHSI of new applicants registering on PEACH and PHSI will register them onto their IT system (eDomero, which is linked to PEACH).

Once registered on PEACH and the GG the account administrators (Max 2) can add or remove users within their business. The account creator is default admin and they can add 1 more. **It is highly recommended for security reasons that each user has a separate GG login.**

Go to the PEACH logon page using the Defra, UK - PEACH.NET link and select 'Login to PEACH – Registered Users' link on the left hand side, arrive at the screen below, select the 2nd radio button then click 'Next'.
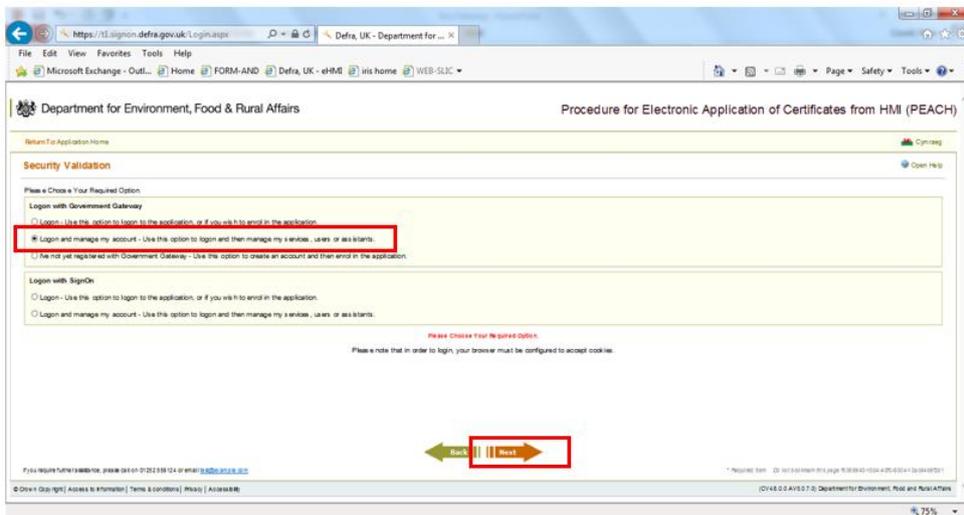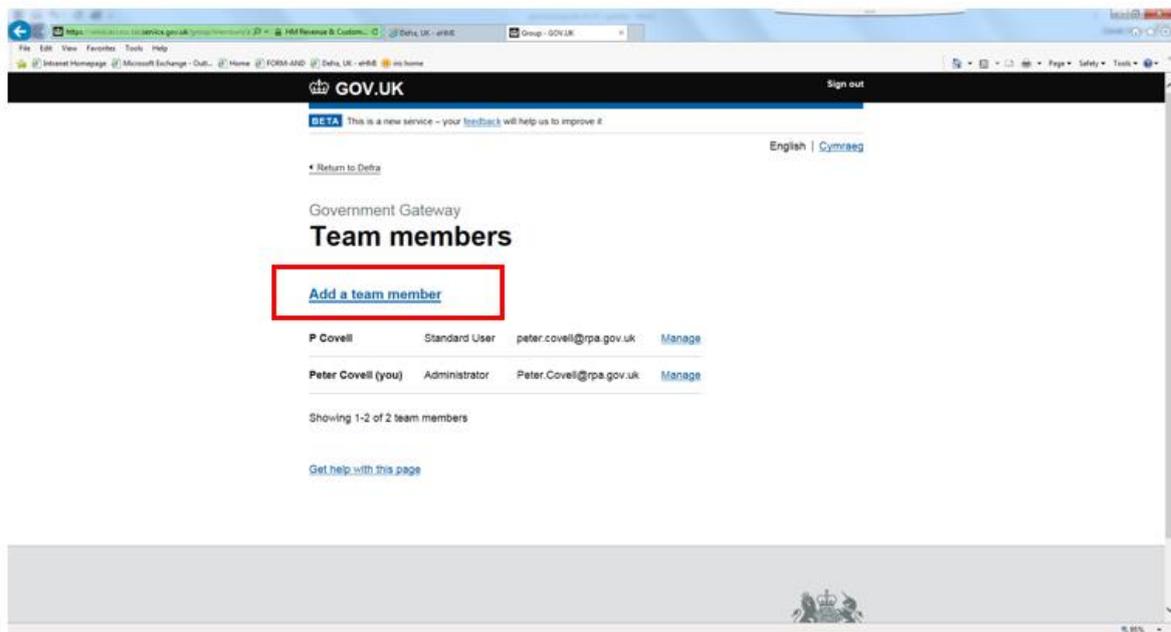

You will arrive at the screen below, at the government gateway manage account screen. To add or remove users from your account select 'Manage Users and Assistants', then click 'Next'.
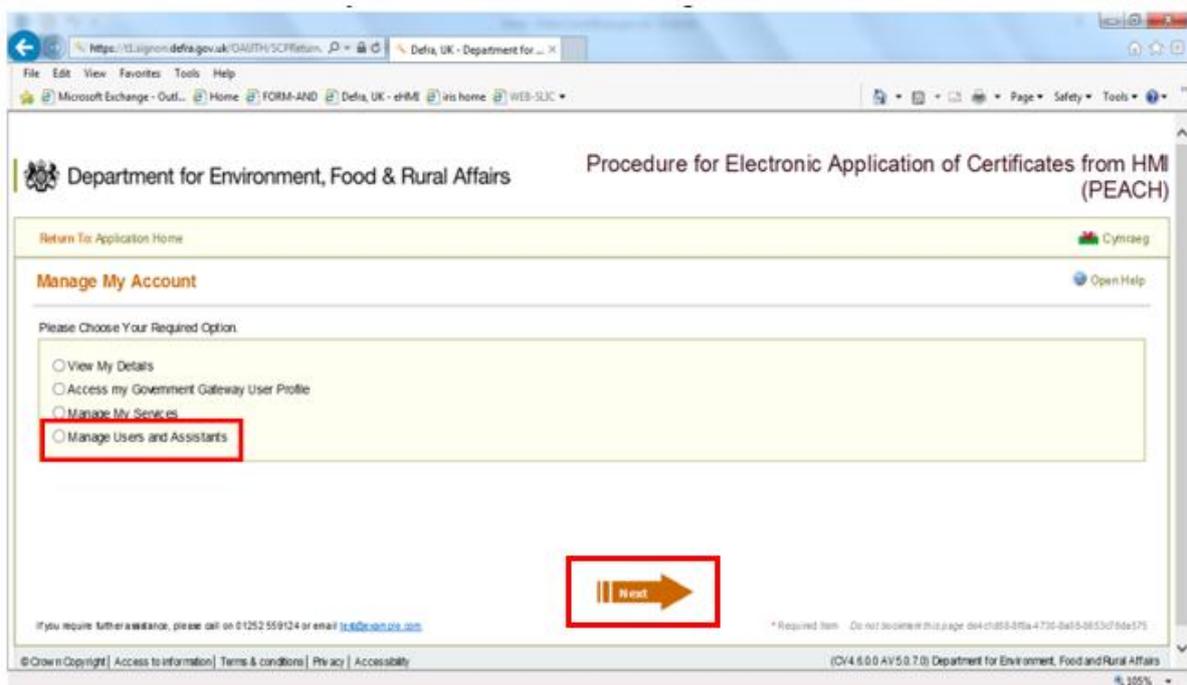
You will arrive at the screen below. To manage users, go to bottom left of screen and select 'Manage Users and Assistants'.
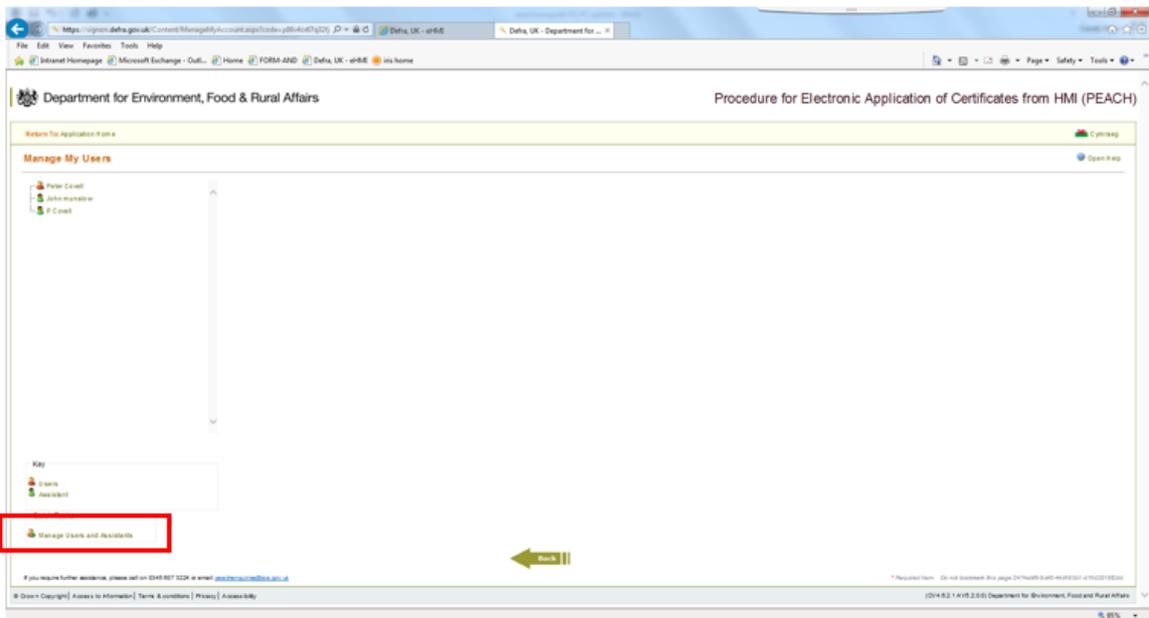
You will arrive at the screen below. You can add users from here.

Once registered and any additional users are added you are ready to use the PEACH system to provide us with the required advanced pre notification.

Register as a Place of Destination (PoD) – EU Imports only

Plant Health - To act as a place of destination for plant health physical inspections on EU-regulated high priority goods in England and Wales, you'll need to register the details of your place of destination premises with the Animal and Plant Health Agency (APHA). For plants and plant products complete, the place of destination registration form and email it to

PODRegistrations@apha.gov.uk. This registration process includes your registration as a professional operator. You'll need to use the registration process to notify APHA of any importer you wish to be linked to for the supply of your goods.

Upon submitting your PoD registration form to the APHA email address, you will receive an automated email confirming receipt of your application. Your information will be processed and input on the IT system. Unless otherwise informed, your application will be approved, and you will be automatically granted PoD status. APHA will only get in touch directly if there are any issues that require resolving.

You may register more than one PoD if this suits your business model. If as an importer, you operate more than one premises and you would like to register each as a PoD, you will need to submit a PoD registration form for each separate premises which you would like to use. If as an importer, you would like to use the services of another PoD not owned or operated by yourself, then the PoD will need to submit the registration form to notify APHA that you (the importer) intend to use their premise. This provides business with additional flexibility to choose which place of destination best suits their trade, and means PoDs can be assured of who intends to use their premise.

Further information on the PoD scheme can be found on the Plant Health Portal.

Using PEACH – Entering the details of an importation

Go to Defra, UK - PEACH.NET which is the PEACH Home page. Read the messages on this page which will alert you to important information and updates. You will find here contact details for the PEACH and PHSI Helpdesks.
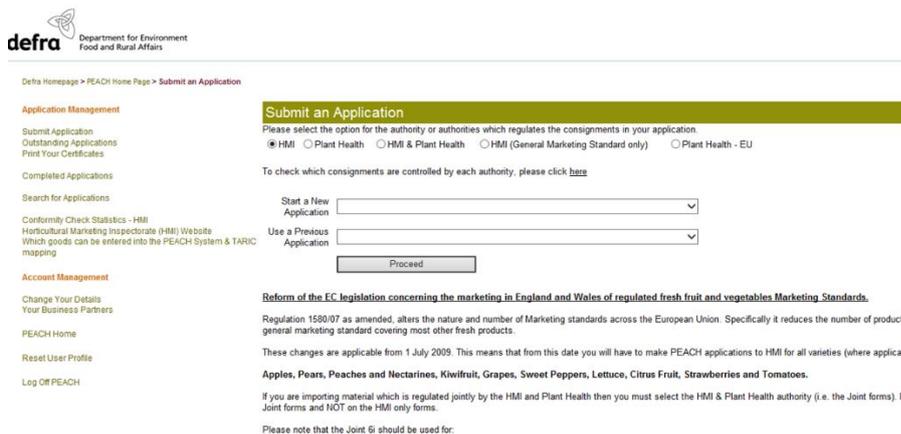
Click on 'Login to PEACH – Registered Users'.
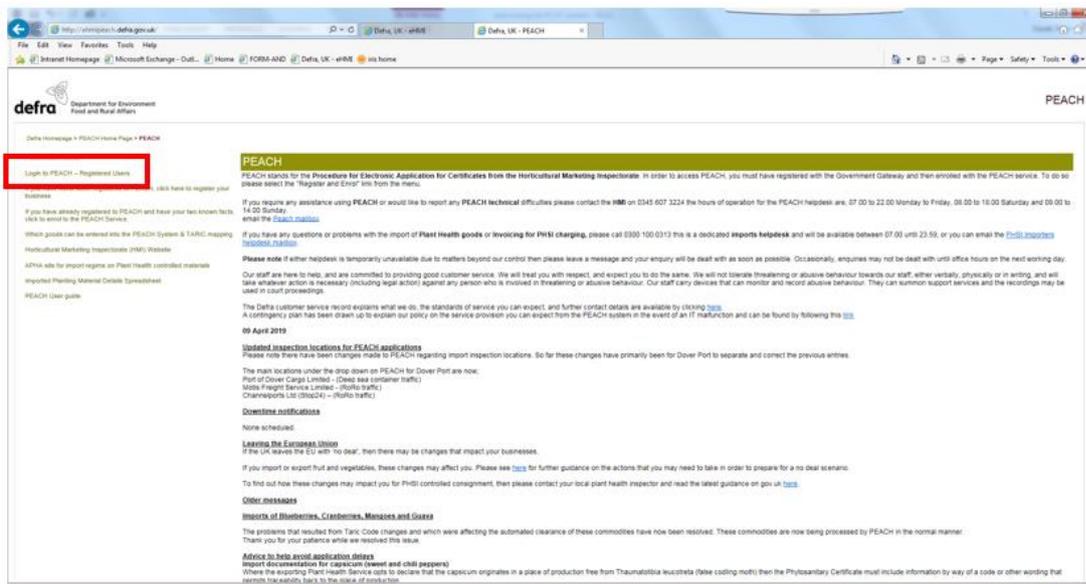
You should then arrive at the page below. Select 'Submit Application' on the left hand side.
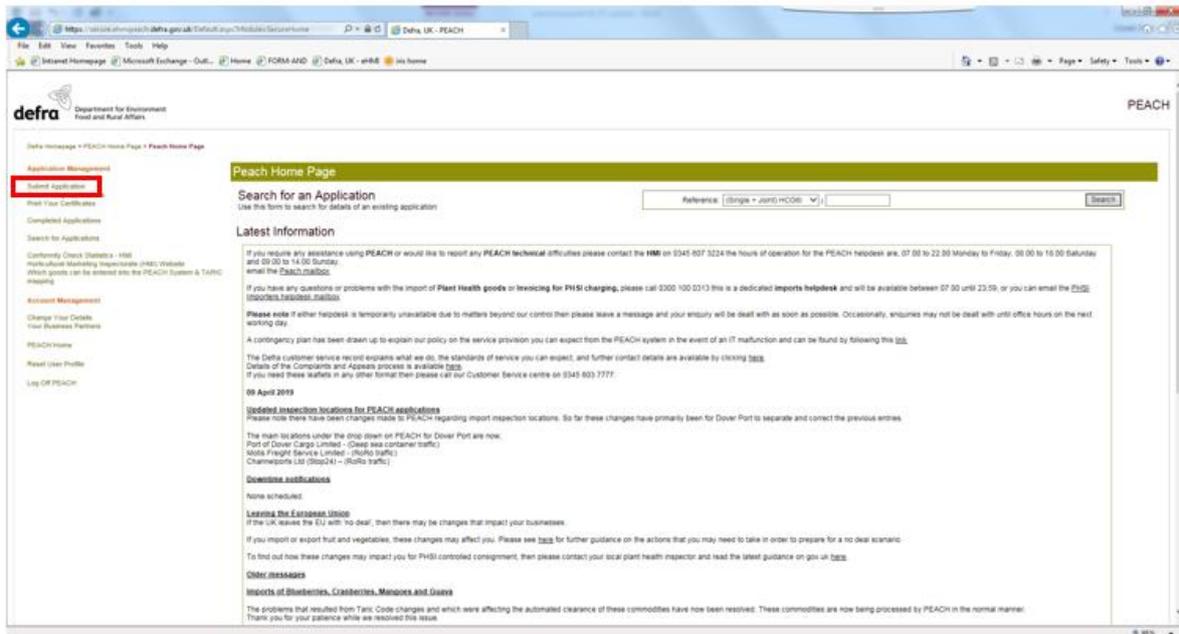
You should then arrive at the following page:

Select the relevant 'radio button' to choose an HMI only consignment, a HMI General Marketing Standard consignment, Plant Health only consignment, a Joint HMI/PHSI or a High Priority Plant Health Consignment from the EU. If in doubt follow the instructions on screen and click where shown. The examples illustrated below concern Joint PHSI/HMI applications only. For an HMI only, PHSI or EU only application missing, the process is very similar but some boxes and options won't appear because they are not required.

For further details on specific screens for **High Priority Consignments from the EU** please see **Annex 1.**

Then decide whether you want to:
- [Start a new application](#) or
- [Continue a current application](#) or

- Use a previous application.

Starting a new application

Below is what you see when you have selected a new application

Click on 'Proceed'

You should see the following screen. **All peach coloured boxes are forced fields that you must complete**. White boxes are optional – but some you will find invaluable to complete.
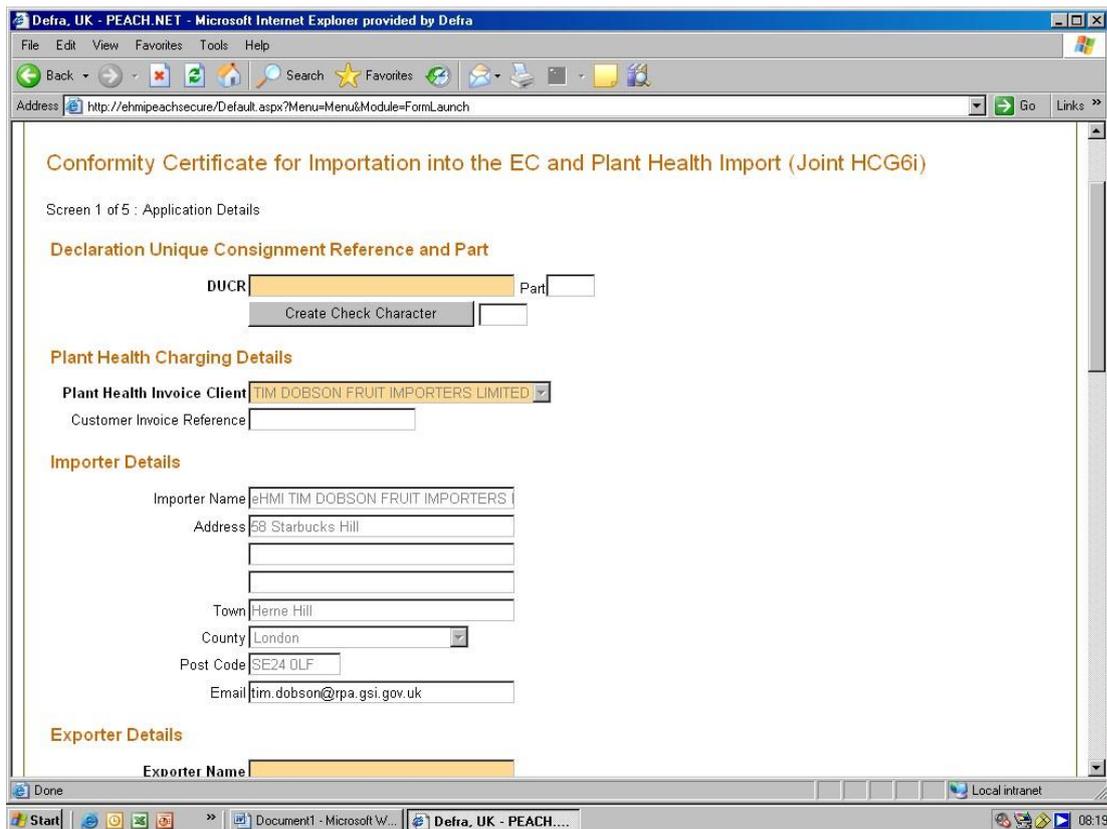
DUCR stands for Declaration Unique Consignment Reference

The DUCR number will be required for a PEACH application. This is a number which will be used in Automatic Licence Verification System (ALVS). This is an IT link that passes the result of the PHSI inspection (of 'Pass' or 'Fail') directly to the HMRC and enables the rapid automated release of the consignment.
You must use the same DUCR number on your Customs declaration as you use on your PEACH application. Failure to do so will mean that Customs will not be able to match the release from plant health controls to a Customs entry. The Customs clearance of your goods will be delayed.

This number should be made up of 4 distinct parts:

1) The last digit of the current year, so for 2019, this is 9.
2) The country reference for the entry, i.e. where the entry being made. For UK Traders this is GB.
3) the first 9 characters or the full 12 characters of the TURN of either the Consignor or the Declarant, so if the full 12 character TURN number is 111456712342, the first 9 characters are 111456712,
4) Trader's commercial reference so if the consignment is the 21st consignment for that company this month for instance you could enter 21, or if you wanted to you could enter the date and the container number.

This would in the example above make the DUCR 8GB11145671221.

The DUCR part field in the PEACH application is not compulsory. For further information on the creation of the DUCR and ALVS see HM Revenue & Customs.

If you make more than 1 PEACH application using the same DUCR number for each, please take care to ensure that you enter exactly the same DUCR number otherwise there will be no match, Customs clearance will be delayed and you will be charged more than you would be if the DUCR number is the same.

'Plant Health Invoice Client' - the name in the box is the firm who will receive the invoice for the plant health inspection fees. If you are an importer making the declaration your details are populated automatically and you cannot alter the details. If you are an Agent you have to choose who receives the invoice – you or the importer. Click on the down arrow at the right hand side of the box and select who is to receive the invoice.

Customer Invoice Reference – what you enter in this box will appear on your invoice for this importation. It is not a forced field but you would be well advised to use it to link bills to imports.

Importer details – this is pre-populated from the login procedure. However, please note that if the details in this box do not match the 'Importer' details on the phytosanitary certificate you must provide suitable evidence to demonstrate that ownership of the consignment has passed to the firm listed as importer here.

Exporter details – enter the relevant information. Chose country from the drop down list (click on down arrow at right of box).

Contact details – enter details of contact in relation to this entry (importer/agent). We will use these details to contact you if we need to.

Entry details – select the country of origin, country of dispatch and means of transport This defaults to 'Air' and the subsequent box asks for the 'Air Waybill' Number.

Select 'Sea' and subsequent box asks for the 'Bill of Lading' Number.
Select 'Land' and the subsequent box asks you for the 'CMR Form' Number.

Point of Entry details – Enter <u>date and time the consignment will be available for inspection</u> in the format shown. It is not the date/time the ship is expected to dock, nor it is not the estimated time of arrival of the flight. Please keep in mind that the consignment has to arrive at the place of inspection, be unloaded and then presented for inspection purposes, so the inspection time must reflect this. The 4-hour timeframe for the service level agreement will start from when the consignment is ready for inspection. If there are delays in getting the consignment ready for inspection, the 4-hour timeframe will only start when it's ready. Please keep inspectors informed of any delays, either via updating the inspection time, amending the application or contacting the inspector responsible.

Location – this is the Point of Entry (PoE), Place of Destination (PoD), External Temporary Storage Facility (ETSF), or Customs Freight Simplified Procedure (CFSP) approved point of destination.

If you select a point of entry with more than one 'Approved Point of Inspection', such as Heathrow Airport, you will get another box from which to select the point of inspection from a drop down list under 'Specific Inspection Point'. If you are undertaking an EU Plant Health Import, you'll be able to select 'Via Place of Destination (PoD) to indicate that you are not using a Point of Entry to import your consignment.

Make sure you select the correct location as what you enter here determines where the Inspector goes to inspect your import. If the goods are not where stated it can delay the inspection and clearance of your goods.

Additional Location Details – enter any relevant information that will help identify the location of the goods to the Inspector such as which shed the consignment will be brought into.

When you have completed the required fields, click on 'Next' at the right hand side of the box at the very bottom of the screen. This will take you to details of the goods being imported. You should see the following screen.
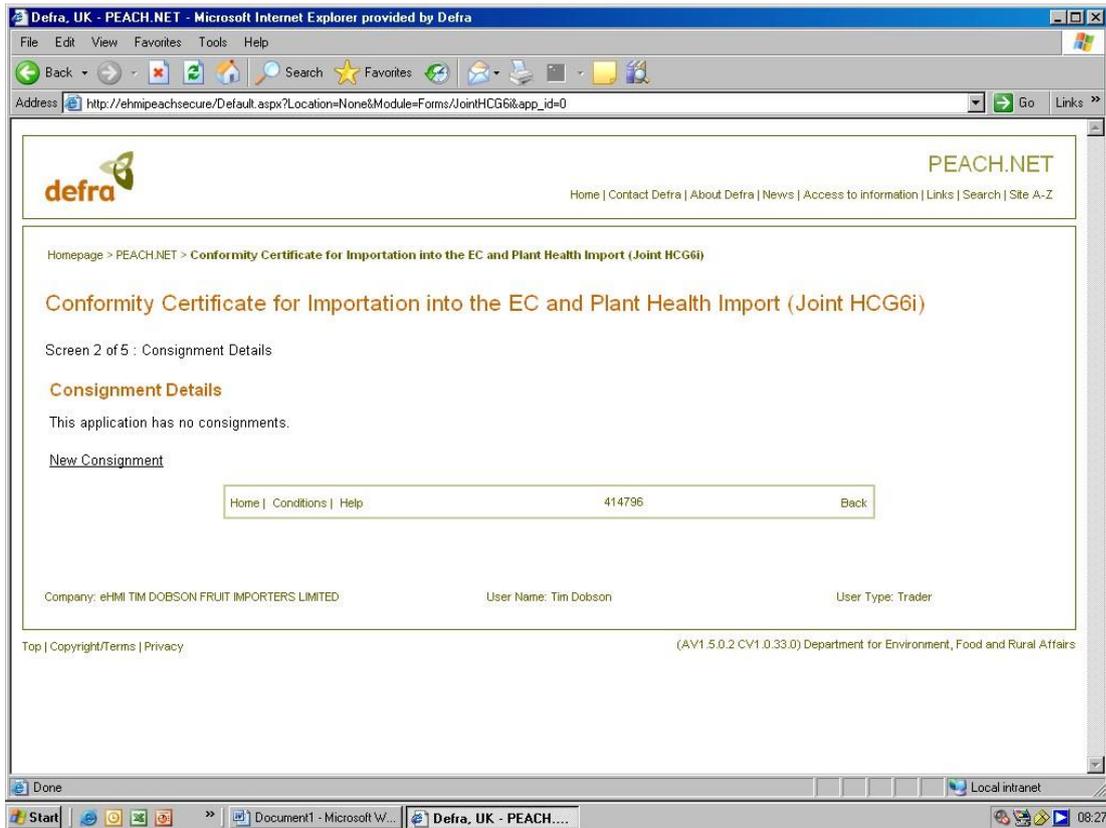
The number in the middle of the box (just below 'New Consignment') is the PEACH application reference number for this entry.

Click on 'New Consignment' to enter details of the goods being imported.
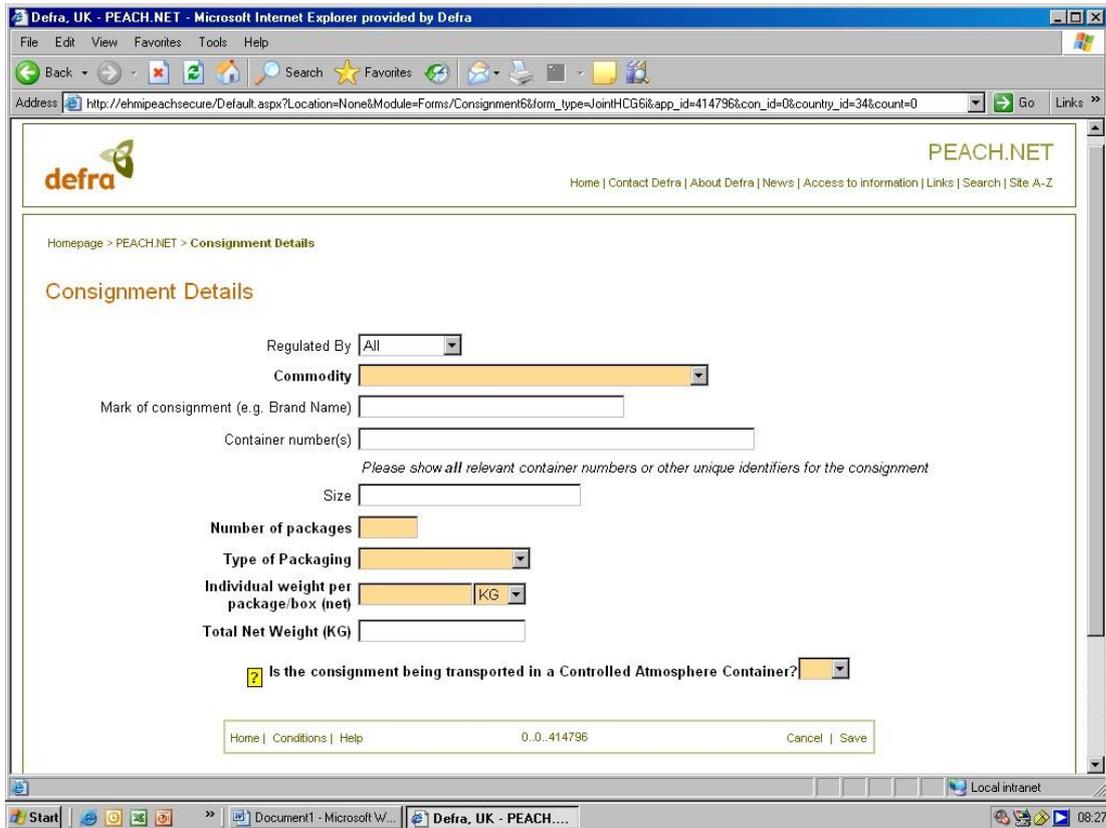
Regulated by – you can select All, Plant Health, HMI or Joint from the drop down list – see below.
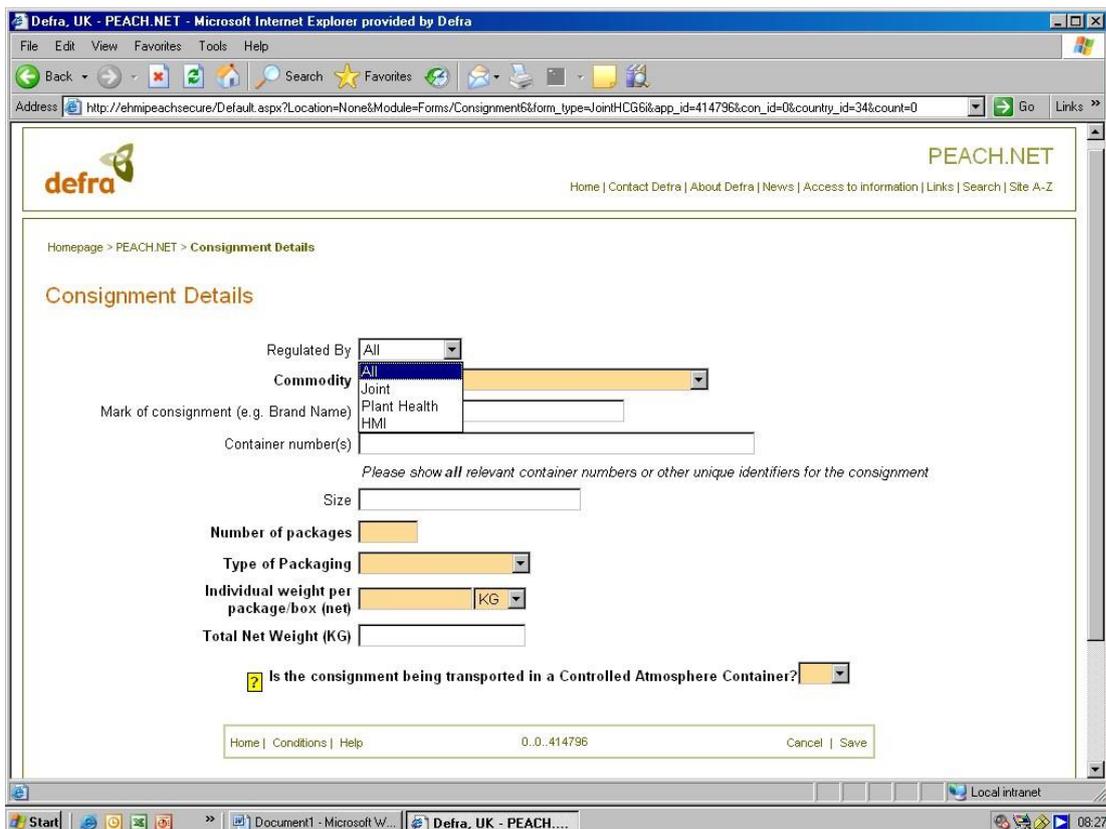
Whichever you select will give you a list of commodities regulated by your selection.
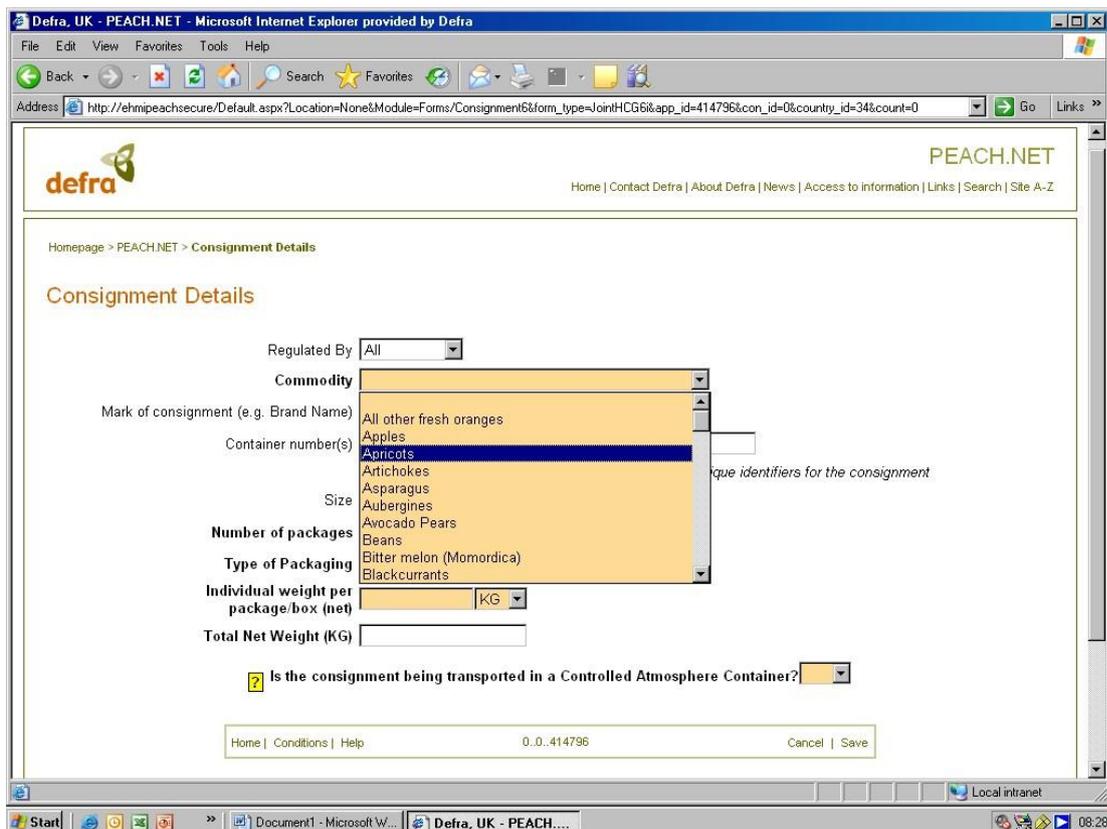
Commodity - Select the commodity you are wishing to pre-notify the arrival of, according to your phytosanitary certificate.
If the commodity you are looking for is not listed in the list you are looking at, change the 'Regulated by' list. If the commodity is not on any list it is either not subject to plant health controls or it is prohibited which you can verify in the Importers Guide.

For EU Imports Only, until the next PEACH update, if you have tissue culture, please enter than as "Specific Seeds".

If you are importing any amount of plants for planting (finished or propagating), you must complete a CSV file to notify PHSI of the genera and species you are importing. Completing this file is a legal requirement and is a mandatory requirement in order to pass the documentary check. An explanatory video can be found on the PEACH homepage and instructions can be found on the gov.uk guidance page for CSV files. This will need to be uploaded in Section 2b.

Variety /Type – select from the drop down list. If you are importing plants for planting, you will have to choose between finished plants (plants intended for final users) or propagated plants (plants not intended for final users). If you are unsure which category your plants fall under, contact PHSI.

Quality Class – select from drop down list. This is an HMI requirement, not a PHSI one.

Mark of consignment/brand – this is not a forced field. **However**, you **must** complete this section for Egyptian potatoes where you must enter the Basin Number in this box and you must enter a 'New Consignment' for each Basin number.

Container numbers – where the goods are in containers you should enter all the container numbers in full here. Leave a space between each container number. Failure to include the container numbers or get them wrong may 'Fail' the Documentary/Identity checks and delay clearance of the goods.

Please ensure your supplier gets the plant health service in the country of export to put the container numbers on the phytosanitary certificate.

Number of packages – enter the relevant number. Should you have one package of several commodities all subject only to plant health controls, it is suggested that you enter the main/largest commodity in the 'Commodity' box, enter '1' for the number of packages and enter a description of the whole consignment in the Mark/brand box e.g. Cut carnations, cut roses in 1 box. For jointly (PHSI & HMI) controlled consignments a separate entry should be made for each consignment even if it is only 1 box to fit the definition of a consignment under the UK legislation enforced by the HMI.
(**NB**. In this context, a consignment / lot is described as one regulated product, of one variety and one quality class, received on one day, from one source, with the same lot mark.)

Type of package – select the appropriate type of container from the drop down list.

Individual weight per package – enter the appropriate weight. Select the relevant unit of weight. Make sure it is the same unit of weight as that on the phytosanitary certificate.

Total net weight – this is calculated for you from the previous information you entered. If the net weight on the phytosanitary certificate is less than declared here the consignment will fail its Documentary/ID check.

Please ensure that your supplier has the weight and, where appropriate, the numbers, of the commodity entered on the phytosanitary certificate. If the phytosanitary certificate has only (say) the number of packages on it, the import may fail its Identity check as we cannot determine from the phytosanitary certificate whether the phytosanitary certificate represents the consignment correctly. (Currently, if we can match the weight from other commercial documents we are doing so – but in the future the information will need to be on the phytosanitary certificate or the consignment will 'Fail'. A replacement phytosanitary certificate with the relevant information will need to be sought by the importer and a new PEACH application made.)

Phytosanitary certificate number(s) – enter all the phytosanitary certificate relevant to this import here. Enter the number of the first certificate in the box then click on 'Add'. This will enter that number in the larger box below. Enter subsequent numbers in the same way. If you accidentally enter a wrong number into the large box, highlight the number and click on 'Remove'. This will delete that number.

If you have to make more than 1 PEACH application because there are more than 4 commodities subject to plant health controls, all covered by the same phytosanitary certificate, you can/should enter the same certificate number(s) on each PEACH application. Provided the DUCR number is the same for each PEACH entry you will only be charged a Documentary and ID charge once for each phytosanitary certificate.

Certificate of Conformity from an Approved Inspection Service (AIS) Country – select the appropriate entry from the drop down list. This is an HMI requirement, not a PHSI one.

Controlled Atmosphere container? – select 'Yes' or 'No' as appropriate from the drop down list. If your goods are in a controlled atmosphere container they will still have to be inspected unless they are one of the commodities subject to reduced check inspections, in which case they may not always be subject to a physical inspection.

If you wish to have someone present to check the atmosphere levels on opening the container please liaise with the local Inspectors. We will work with you on this but if whoever you instruct to carry out the measurement for you cannot be present when the container and Inspectors are available for inspection this may negate our Service Standard for this inspection.
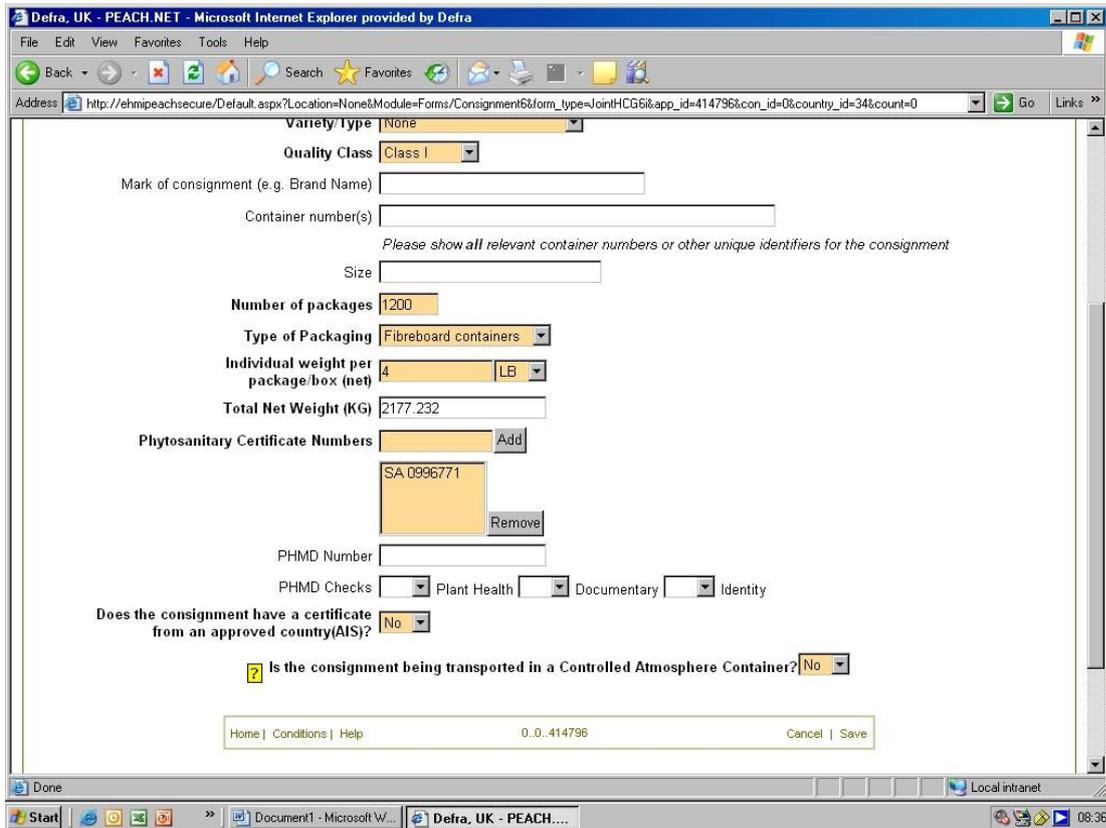
Once you are satisfied that all the above information is correct click on 'Save' in the box at the bottom of the screen. You will see the following
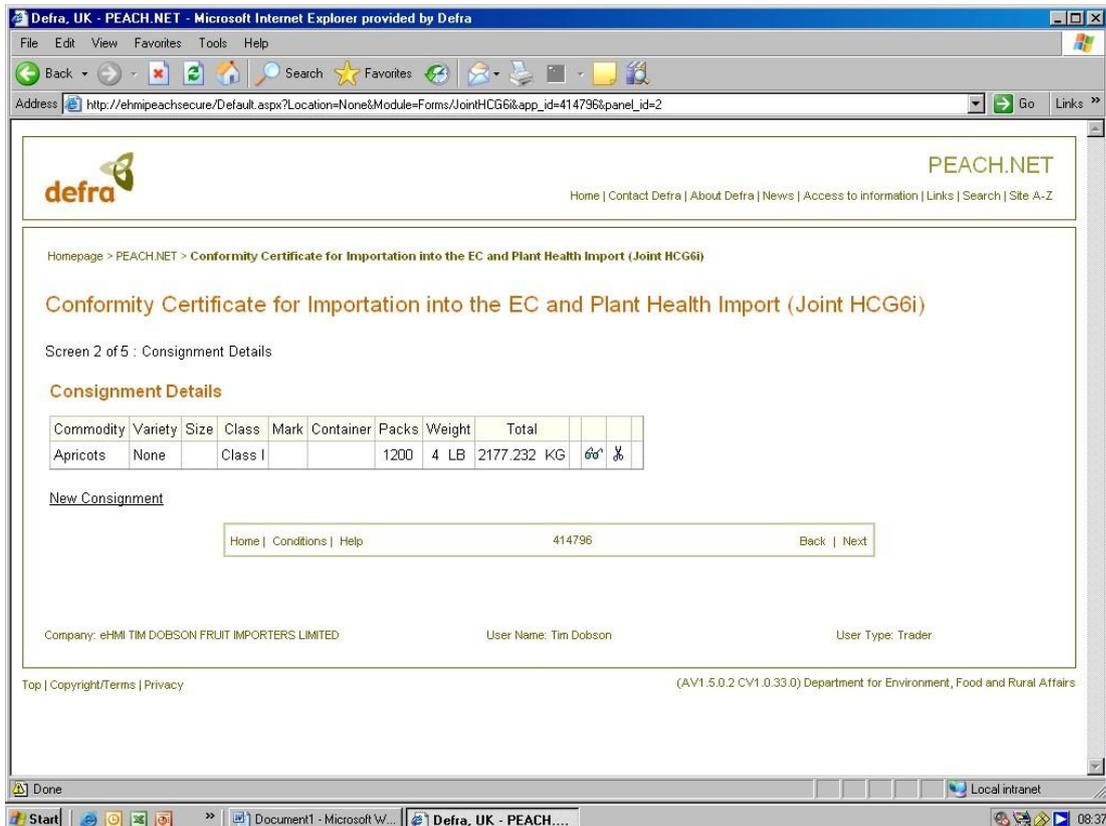
If you have other commodities to add – click on 'New Consignment' and go through the procedure again. At present there is a limit of four consignments to each PEACH application. Where you have more than four consignments please make more PEACH applications as described earlier. If you have to make more than 1 PEACH application to cover all the consignments in one import you need to consider what DUCR number you use. If you use different DUCR numbers for each PEACH application you will be charged more than you otherwise would – as plant health import charges are based on DUCR numbers.
When you have finished entering commodities for this PEACH application click on 'Next' in the small box at the very end of the screen.

The next step is only required for Joint, Plant Health, Plant Health, and Plant Health only applications not visible for HMI only and GMS applications.

For Plant Health Consignments you must upload a phytosanitary certificate and if you are importing plants for planting a CSV file is mandatory. You may also upload supporting documents such as the packing list, delivery note, invoice, Air Waybill, Bill of Lading and/or Cargo Movement Request.

Browse for the required file, then click on "Upload". This must be repeated for each file upload and there is a 1MB maximum file size.

Read the Legal declaration. If you do not agree to the Conditions etc. your application will not be accepted.
If you accept the conditions, click on the box against the text that says you have read and understood the conditions etc. You should see the following:

By clicking on the check box at the bottom of the page you are declaring that you have read and understood the terms and conditions of the declaration and understand that by doing so that you are making a positive undertaking and statement of intent.

Submission of the form will not be allowed until all fields have been completed and the check box has been ticked.

APHA Import Enforcement Policy Statement

The Plant Health and Seeds Inspectorate (PHSI) and the Horticultural Marketing Inspectorate (HMI) are part of the Animal and Plant Health Agency (APHA). APHA follows the DEFRA enforcement policy set out in the **DEFRA Enforcement Policy Statement**

Statement of Terms and Conditions for Applications.

For the purposes of this declaration "APHA" refers to the HMI and the PHSI.

1. No liability shall attach to APHA for any delay in granting or failure to grant a certificate, nor any delay in inspecting or failure to inspect or non-delivery, delayed delivery or mis-delivery of any document.
2. No guarantee is given by APHA that any certificate granted will comply with or meet the requirements of any foreign country or importer.
3. APHA shall be entitled to rely upon the accuracy of all information supplied by or on behalf of an applicant for inspection or for the issue of a certificate.
4. No certificate issued shall be used in respect of any material or produce except those to which it relates.
5. Inspections will be carried out and certificates will be issued only on the understanding that no liability shall attach to APHA in any circumstances in respect of any inspection carried out or the issue or contents of any certificates and that APHA accepts no responsibility for any resulting loss however caused.
6. The responsibility for charges incurred in such inspection must be borne by the importer or their agent.
7. APHA will not issue a certificate in respect of material, which in the opinion of APHA is incorrect or inaccurate.

For more information, please contact:
Animal and Plant Health Agency
HMI, Third Floor, Foss House
Kings Pool, 1-2 Peasholme Green,
York, YO1 7PX.
Tel: 0345 6073224
Email: PEACHEnquiries@rpa.gov.uk (www.gov.uk)

Or

Animal and Plant Health Agency
PHSI, 11G19
Sand Hutton, York, YO41 1LZ
Tel: 0300 1000 313,
Email: phsi-importers@apha.gov.uk

Data Protection Statement:

Defra is the data controller for personal data you give to us or we hold about you. We use it in line with the Data Protection Act. For more information, visit click here

I/We hereby request APHA and the HMI to arrange for the examination of the consignment(s) of material listed above and for the issue of such certificates as are prescribed by EU Regulations 543/2011, 1333/2011 or Commission Directive 2000/29/EC.

I/We have read and accept the general conditions relating to the examination and certification of consignments for import/export.

I have read and understood the Conditions, Data Protection Statement and Legal Declarations ☐

The next screen is the final one where you submit the application:

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Decide whether you want to save the application details for future use. If so, click the box at the side of the text.

Click on 'View' if you want to see a summary of the PEACH application.

Click on 'Submit' to submit your application.

On submission of your application you will receive a computer generated email informing you that your application has been accepted for plant health controlled goods. You will also get another email saying it has been accepted by HMI if it is a jointly controlled consignment.

Continuing a Current Application

Select the radio button for the import which you want to continue.

Click on the 'down arrow' at the right hand side of the chosen box. You will then see a screen that lists your current applications.

Current Applications

PEACH Main Menu

Show legend (opens in new window)

118 Current applications for EHMI TIM DOBSON FRUIT IMPORTERS LIMITED

| GO TO PAGE | | | | | | | | | | Page 1 of 3 (records 1-50 of 118) |

	Last updated	Insp date	Form ▲	Inspection Location	Place of Destination	By	HCG3 number	Packer name	Country	Commodity	Action
1	20-09-2018 15:42	22-09-2018	j6i/782261	EHMI CAMBALT IMPORT		SEA		test-1	Belarus	Green bananas (888) Nectarines (888) [!] Cut Flowers (124)	
2	28-11-2018 13:42	30-11-2018	j6i/782369	GOOLE PORT		AIR		test-1	Turkmenistan	Citrus - Wilkings (124)	
3	08-06-2015 13:44	10-06-2015	j6i/782475	EHMI CAMBALT IMPORT		SEA		test-post-patch-20150607	Belarus	Cut Flowers (124)	
4	22-03-2019 16:09	23-03-2019	j6i/783463	GOOLE PORT		AIR		peter	Saba	Citrus - Oranges (500)	

Click on the "Use this form" button under the "Action column" to continue that application.

You may also click on the "Delete this record" to remove the application.

If continuing an application, follow through the steps in the "Starting a New Application" as required.

Using a Previous Application

Select the radio button for the import which you want to re-use.

Click on the 'down arrow' at the right hand side of the chosen box. You will then see a screen that lists your previous applications.

Submitted Date filter [January 2021 to Today ▾]

PEACH Main Menu

Show legend (opens in new window)

If you can not find the previous application you are searching for, then please use the Main Menu link, then select Submit Application and choose a different authority (HMI, Plant Health, HMI & Plant Health), and use the Previous application option again.

5 Previous applications for EHMI TIM DOBSON FRUIT IMPORTERS LIMITED

	Submitted	Insp date	Form ▾	Agent	Inspection Location	Place of Destination	By	HCG3 number	Packer name	Country	Commodity	Action
1	14-02-2021	16-02-2021	j6i/1044907		EHMI CAMBALT IMPORT		AIR		test-20210214-dvz-patch-e1	Curacao	🍎 (HMI) Strawberries (555) 🟢 (PH)	📄
2	14-02-2021	16-02-2021	j6i/1044906		EHMI CAMBALT IMPORT		AIR		test-20210214-patch-dvz-i1	Cuba	🟢 (HMI) Strawberries (555) 🟢 (PH)	📄
3	23-01-2021	25-01-2021	j6i/1040979		EHMI CAMBALT IMPORT		SEA		test-dvz-20210123-rel-e2	Uruguay	🍎 (HMI) Peaches (555) 🟢 (PH)	📄
4	10-01-2021	12-01-2021	j6i/1038511		EHMI CAMBALT IMPORT		AIR		test-20210110-dvz-patch-i1	Cuba	🍎 (HMI) Strawberries (555) 🟢 (PH)	📄
5	10-01-2021	12-01-2021	j6i/1038510		EHMI CAMBALT IMPORT		AIR		test-20210110-dvz-patch-e1	Curacao	🍎 (HMI) Strawberries (555) 🟢 (PH)	📄

Click on the "Use this form" button under the "Action column" to re-use that application. Amend any details that are incorrect and proceed through the steps described in "Starting a New Application".

If you chose to use a previous application you must remember to change the relevant details or your application will be failed.

Amending a Current Application

Select "Outstanding Applications" from the PEACH homepage.

Application Management

Submit Application
Outstanding Applications
Print Your Certificates

To amend an application, click on the Hammer icon and you will be prompted to repeat all steps outlined in the "Starting a New Application" section. This previous application will be removed and replaced with this new one and a new PEACH number will be generated.

PEACH Main Menu

Show legend (opens in new window)

Applications with the Conformity Check date within this date range [17/02/2021 to today ▾]

2 Outstanding applications for EHMI TIM DOBSON FRUIT IMPORTERS LIMITED

Page 1 of 1 (records 1-2 of 2)

	Insp date ▲	Form	Agent	Inspection Location	Place of Destination	HMI	By	Transport details	Country	Commodity	Action
1	20-02	EU PHSI/756215		HULL PORT - ABP	EHMI RORO INLAND PRIVATE 1 (POD)	Beverley	AIR	test-dvz-20210123-rel-i1	France	🔴 (PH) Aquatics (10) [?]	🟨 👓 🔧 ✂ ⏻
2	21-02	EU PHSI/756576		HULL PORT - ABP	EHMI RORO INLAND PRIVATE 1 (POD)	Beverley	AIR	test-dvz-20210123-rel-i1	France	🔴 (PH) Aquatics (10) [?]	🟨 👓 🔧 ✂ ⏻

PEACH Main Menu

To remove an application, click on the Scissors icon and input a reason for removing it.

To upload additional documents, click on the "U" icon. Browse for the required files and upload them. Enter the reason for uploading and your name.

After PEACH application submission

Once you have submitted your PEACH entries you should be able to view the status of your application on PEACH. You will see coloured balls similar to those for APHA HMI commodities.

You will note that in the 'Commodity' column there are 2 lines of boxes for each commodity. The top line relates to HMI controls and the bottom line relates to PHSI controls.

Where there is nothing showing in the top line it means the commodity is not controlled by HMI. Where there is nothing showing in the bottom line it means that the commodity is not plant health controlled.

The balls next to (HMI) show the status of the commodity in relation to HMI inspections.

The balls next to (PH) show the status of the commodity in relation to PHSI inspections.

	Date	Form	Importe	Inspection	HMI	By	Transport Details	From/To	Commodity	Action
1	11/05	J6i/429326			Heathrow & WIM	AIR	072-59914293	Thailand	🟢▬ (HMI) Cucumbers (2) 🟢▬▬ (PH) Bitter melon (Momordica) (3) 🟢▬ (HMI) Aubergines (2) ⚪▬(PH) 🟢▬ (PH) Sweet Basil (Ocimum) (3)	
2	13/05	J6i/429859			Kirton	AIR	932-9557-0580	USA	🟢▬ (HMI) Cherries (468) 🟠▬ (PH)	

3	13/05	J6i/429642			Kirton	AIR	125 1517 4902 NCNS 21	USA	(HMI) Cherries (936) (PH)		👀	🖨		
4	13/05	J6i/429857			Kirton	AIR	125-0331-1276	USA	(HMI) Cherries (468) (PH)			🖨		
5	13/05	6i/429536			Heathrow & WIM	AIR	057-46444650	USA	(HMI) Lettuce (432)		👀		🔭	Ⓓ
6	13/05	PHSI/15433			N/A	AIR	083-83854374	Zambia	(PH) Cut Flowers (200) **!**		👀		🔭	Ⓓ
7	14/05	J6i/430071			Kirton	AIR	125 1517 4946 NCNS24	USA	(HMI) Cherries (837) (PH)		👀		🖨🔭	Ⓓ
8	18/05	PHSI/15074			N/A	AIR	083-83854164	Zambia	(PH) Cut Flowers (200)		👀		🔭	Ⓓ

PHSI Ball colours:
- Silver balls = **either** the time/date the commodity is available for inspection is 'outside the assessment period' (it is more than 5 days to the time/date available for inspection) **or** the IT communications between PEACH and eDomero (the PHSI IT system) have broken down. If you see silver balls when the commodity is within the assessment period please first try clicking on the 'Refresh' icon on your computer screen. If this problem persists the PEACH helpdesk on 0345 607 3224
- Orange balls = decision awaited on inspection
- Red balls = commodity set for inspection or 'Held' because of a problem. If the consignment is on hold you will be contacted by PHSI.
- Green balls = commodity cleared
- Red ball with white horizontal line = commodity refused entry. If this is the case, you will be contacted by PHSI.

Where there is a green ball against the PH line, the ⊙ symbol appears in the fifth column under the 'Action' heading. This indicates that you can print your Quarantine Release Certificate.

HMI Ball colours
>Silver balls = **either** the time/date the commodity is available for inspection is 'outside the assessment period' (it is more than 5 days to the time/date available for inspection)
>Amber = Awaiting inspector decision
>Green = consignment certificated
>Red = on hold for inspection
>Red with green P = Banana moving inland
>Purple = AIS country random post clearance check.
>Green with Red Cross = AIS certificate expired
>Red/White no entry sign = Failed inspection
>Black = Rejected application inaccurate information

Phytosanitary Certificates

After submitting your PEACH application, you must send the original phytosanitary certificate(s) to APHA – PHSI, 1st Floor Building, 4 Heathrow Boulevard, 284 Bath Road West, Drayton, Middlesex, UB7 0DQ for all imports arriving at Heathrow or Gatwick, or to CIT Plant Health, APHA, Defra, Foss House, Kings Pool 1-2 Peasholme Green, York, YO1 7PX for consignments landing anywhere else within 3 days of the consignment landing in GB.

If the documentary check does not adhere to our requirements, the consignment will be put on hold and may be destroyed or re-exported if it does not comply. We will specify what elements are missing/incomplete so that you can rectify the error. Any amendments or replacements to phytosanitary certificates must be obtained by the exporting country's National Plant Protection Organisation (NPPO).

Plant Health Imports Helpdesk

We provide an Imports Helpdesk to deal with queries from traders / agents relating to the plant health requirement for importing plant health controlled goods. The Imports Helpdesk can be contacted during office hours by 'phoning 0300 1000313 or by email at phsi-importers@apha.gov.uk The Helpdesk is open 06:00 to midnight every day of the year.

Any problems relating to the PEACH system (such as access to the system) should be directed to the HMI / CIT Helpdesk (Tel: 0345 607 3224). Or email peachenquiries@apha.gov.uk

Annex 1

Specific screens for High Priority Consignments from the EU

Where the Plant Health – EU button has been selected users will be required to create an application as above (though a DUCR number will not be required).

Defra Homepage > PEACH Home Page > Plant Health Import - EU (PH Only)

Plant Health Import - EU (PH Only)

Screen 1 of 5 : Application Details

Plant Health Charging Details

Customer Invoice Reference [   ]

Importer Details

Importer Name [EHMI GUY WATT TEST]

Address [PHSI GOVERNEMENT BUILDINGS]

[COLEY PARK]

[   ]

Town [READING]

County [Berkshire ▼]

Post Code [RG1 6DT]

Email [guy.watt@defra.gsi.gov.uk]

Exporter Details

Exporter Name [   ]

Address [   ]

[   ]

[   ]

Town / District [   ]

Country [▼]

Contact Details

Once details of the Importer, Exporter and consignment have been entered users will be presented with the following screen where they enter the Place of Destination (PoD) details.

Plant Health Import - EU (PH Only)

Screen 2a of 5 : Place of Destination Details

Place of Destination Details

- Click on a letter to display a list of PoDs starting with the letter you selected:

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

- Or search by entering part of the PoD name and clicking on the Search button:

[   ] [Search]

Place of Destination	[▼]
Place Name	[ ]
Address	[ ]
	[ ]
	[ ]
Town	[ ]
County	[ ]
Post Code	[ ]

☐ **I wish to proceed with my application without use of a POD**

A Place of Destination(PoD) has to be selected because you have chosen a Point of Entry.
Any Plant Health inspection may be carried out at the destination you chose.

If you do not see your PoD location in the list then contact your local PHSI Office or planthealth.info@apha.gov.uk
Further information on PoD can be found at https://www.gov.uk/guidance/importing-and-exporting-plants-and-plant-products-from-1-january-2021

Any inspection being carried out by HMI inspectors in respect of Marketing Standards enforcement will not be carried out at these PoD locations. They will continue to inspect, where necessary at Specified Inspection locations. Only Plant Health inspectors will inspect at the PoD location you have chosen on this page.

If you are not using a PoD but rather a Border Control post then this can be indicated on the above screen and you will be offered the option to select a BCP Specific Inspection Location. The 'I wish to proceed with my application without using a PoD' tick box may not be present, as this is dependent on which point of entry you select on screen 1 of the Peach application. If the tick box is not present you will have to select a PoD.